

# Cascade Village Dental

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## INSURANCE AND FINANCIAL POLICY

At Cascade Village Dental, we believe that you deserve the best care. Your investment of time and money in your dental health necessitates a mutual trust between us. That is why we will always present you with the best dental solution possible to treat your personal situation. We appreciate your confidence in our office and staff and we want to make your relationship with us a successful one. Here are some important things you should know:

- **Payment in full is required at each visit for services rendered.** Patients with dental insurance are required to pay their estimated co-pay at this time. For your convenience, we accept cash, personal checks, MasterCard and Visa.
- **Broken Appointments:** A specific amount of time is reserved especially for you and we strongly encourage all patients to keep their appointments. If an emergency may arise we **require a 48-hour notice** to avoid a \$75/ hour cancellation fee.
- For our patients with extensive treatment needs, who wish to make payments over an extended period of time, we offer Care Credit. Financial arrangements must be made prior to treatment.
- No Insurance? Take advantage of our Office Membership. You will receive discounted fees.

### *FOR OUR PATIENTS WITH DENTAL INSURANCE*

- **If you have any questions regarding your dental benefits; please contact your employer or insurance company directly. Dental benefit plans will never pay for completion of your dental care. It is only meant to assist you.**
- An Insurance pre-determination is not a guarantee of benefits payable.
- We will gladly submit your insurance claim for you at no charge. We will estimate the co-payment for you based on your coverage and that portion is due the day of service.
- All charges incurred by you as a result of professional services rendered in our office will remain your responsibility, despite any action your insurance company may or may not take.
- Although we will do our best to ensure that you receive the maximum benefits allowable, as your Dental Care Provider, we will recommend the treatment that we feel best meet YOUR needs as our patient, regardless of your dental insurance benefits.
- Your dental insurance is a contract between you and your insurance company. If you have insurance through your employer or through your spouse's employer and are dissatisfied with your benefits, we recommend that you contact your employee benefits representative.

**I HAVE READ THE ABOVE INFORMATION AND UNDERSTAND ITS CONTENTS.**

**I understand that I am responsible for the entire balance and for complying with the terms of the payment options. I further understand that any balance over 60 days past due will be subject to a \$12 statement fee and a per month finance charge. I am aware that I am liable for any attorney fees incurred in collecting the delinquent balance.**

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Signature

Date